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CENTRAL FAX CENTER**DEC 16 2005**Serial No. 09/876,788
16 Dec 2005 Reply to
19 May 2005 Office Action**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial No.: 09/876,788
Applicant: Linyard, et al.
Filed: June 06, 2001
Title: **METHOD AND SYSTEM
FOR PROVIDING
ELECTRONIC USER
ASSISTANCE**
Art Unit: 2154
Examiner: Lee, Philip C.
Docket No.: 11180-05-US

Certificate of Transmission (37 C.F.R. §1.8a)

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12/16/05
DateShari Herron
Shari HerronReply Under 37 C.F.R. § 1.114(c)

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

This communication is in response to the Office Action mailed May 19, 2005. Allowance of the above identified application is respectfully requested in view of the following Amendment and Remarks, where:

Amendments to the Attorney Docket Number is on page 2 of this paper; and
Amendments to the Claims begin on page 3 of this paper; and
Remarks begin on page 8 of this paper.

Serial No. 09/876,788
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Amendment to the Attorney Docket Number

Please amend the attorney docket number to be: 111180-05-US.